

Annual Monitoring Report

2018-2019

The last B-with-us Monitoring Report was carried out in April 2017, therefore some comparisons are over a two year period. Figures for all waiting list tasks were produced on 3rd April 2019.

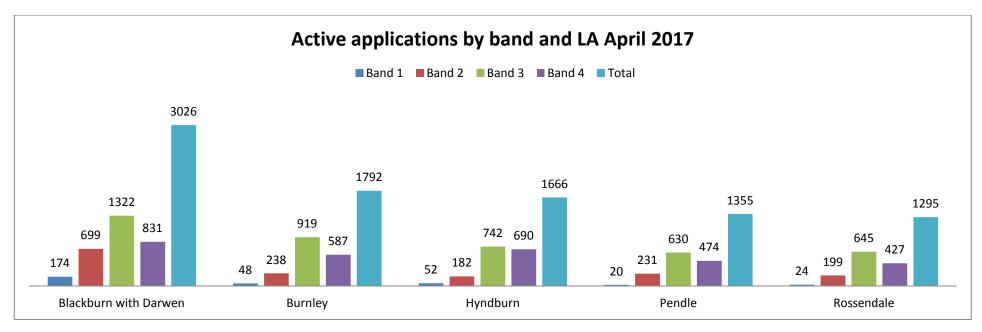
Applications

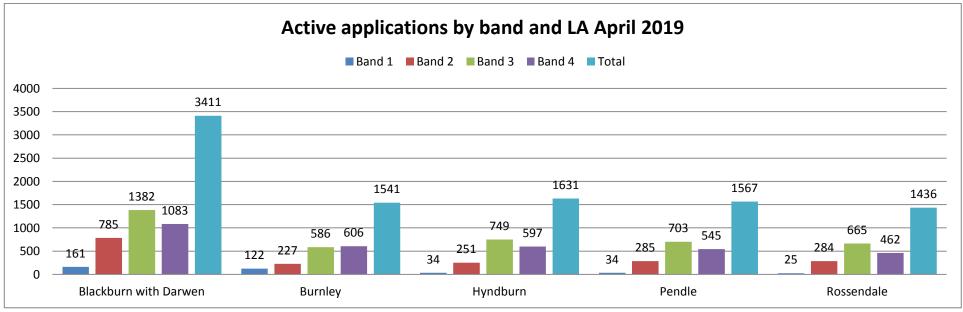
The table below shows the CRM state of all applications on our housing register. There are 9,588 active applications as at 3rd April 2019. We have housed 26,422 applicants since the scheme started in November 2009.

4,939 applicants have been housed since the last monitoring report was conducted in April 2017.

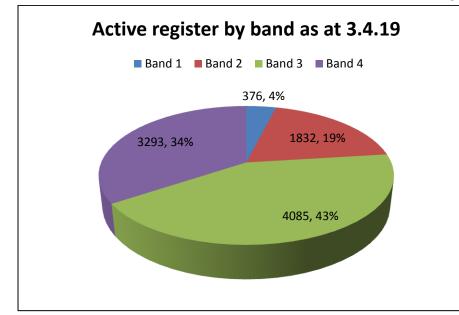
			Local Authority			
HRA CRM State	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	Grand Total
Active	3411	1543	1631	1567	1436	9588
Cancelled	6471	3488	2779	3129	3082	18949
Closed	21813	11539	8611	9410	10008	61381
Deleted			1			1
Enquiries complete		4	3			7
Housed	9386	4987	4102	3941	4006	26422
Online application complete	20	45	24	5	8	102
Online application incomplete	71	49	33	37	27	217
Pending enquiries	13	2	54	3	42	114
Requesting closure	4	11	29		5	49
Suspended	449	543	681	147	184	2004
Under review active	1	1	11			13
Under review suspended	5		35		2	42
Grand Total	41644	22212	17994	18239	18800	118889

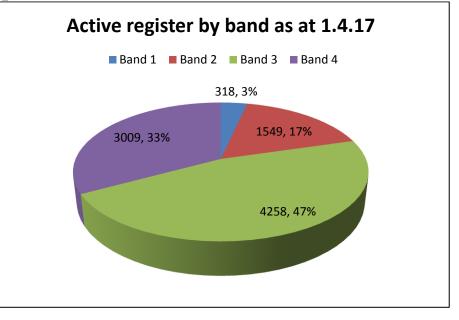
The total number on the register declined every year between 2014-2017, but this year there has been an increase of active applications on the register. The amount of applications Pendle, Blackburn with Darwen and Rossendale have all increased, but Burnley and Hyndburn have declined. The total number of active applications has increased by 454 since April 2017, increasing from 9,134 to 9,588, though this figure would have changed over the period as applicants apply and applicants become housed or ineligible.





Summary of active applications

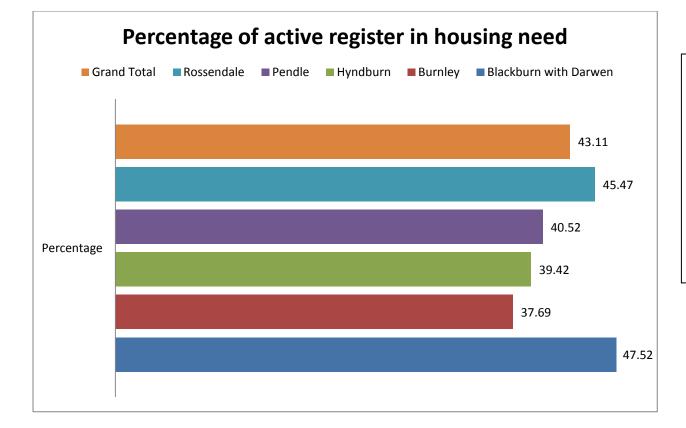




Month	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	Grand Total
April 18	167	89	52	104	68	480
May 18	161	96	65	80	65	467
June 18	207	72	50	103	75	507
July 18	191	116	88	109	85	589
August 18	186	86	73	87	96	528
September 18	174	81	54	80	90	479
October 18	197	72	58	96	91	514
November 18	190	103	61	73	80	507
December 18	114	49	36	59	43	301
January 19	242	128	82	107	108	667
February 19	213	90	78	92	113	586
March 19	212	82	71	103	104	572
Grand Total	2254	1064	768	1093	1018	6197

The percentage of active applicants in Band Four has increased slightly, with applicants in Band Three continuing to make up the bulk of the register.

There is a continuing trend of the fewest applications being added in December each year, and the highest number of applications added in January, February and the summer months (June – August).

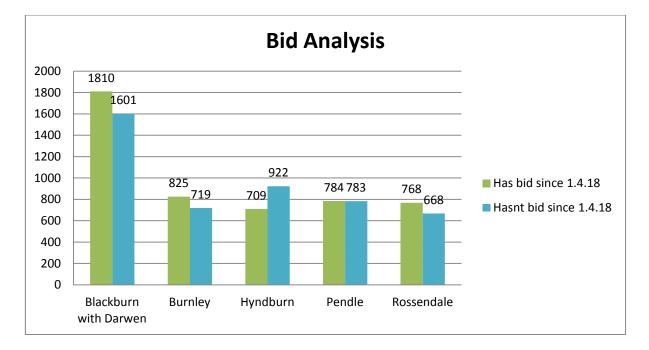


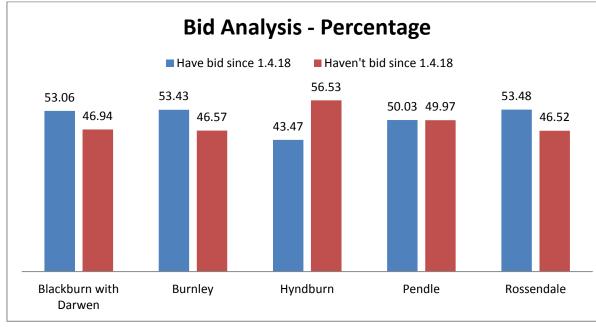
This graph shows the percentage of the active register that are in housing need, split by local authority. To show the applicants who are in housing need, all band four and band three community contribution applicants have been removed.

The total number of applicants in housing need is 4,134. This is a reduction of 5,455 from the total active register. This equates to only 43.11% of the total active housing register having a housing need.

This table shows the breakdown by Local Authority of applicants in housing need compared to the total active register in total, showing that in every Local Authority fewer than half of the applicants have a housing need.

Local Authority	Total in need	Active register total	Percentage
Blackburn with Darwen	1621	3411	47.52
Burnley	582	1544	37.69
Hyndburn	643	1631	39.42
Pendle	635	1567	40.52
Rossendale	653	1436	45.47
Grand Total	4134	9589	43.11

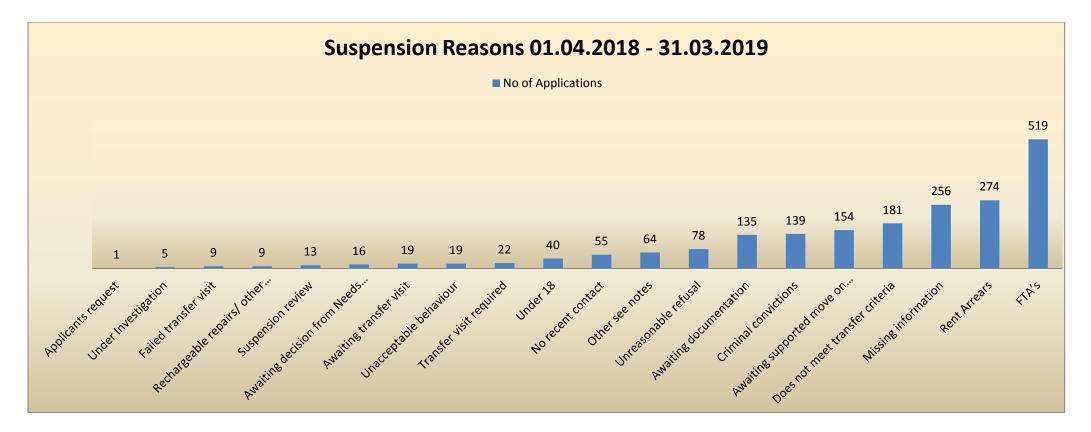




These two graphs show the bid analysis for each local authority area. The top graph shows the amount of applicants that have and haven't placed a bid in the twelve months between 01.04.2018 – 31.03.2019. The graph at the bottom shows the percentage split of those who have and haven't placed a bid in the same time period.

Overall, 51.06% of applicants placed a bid during the time period.

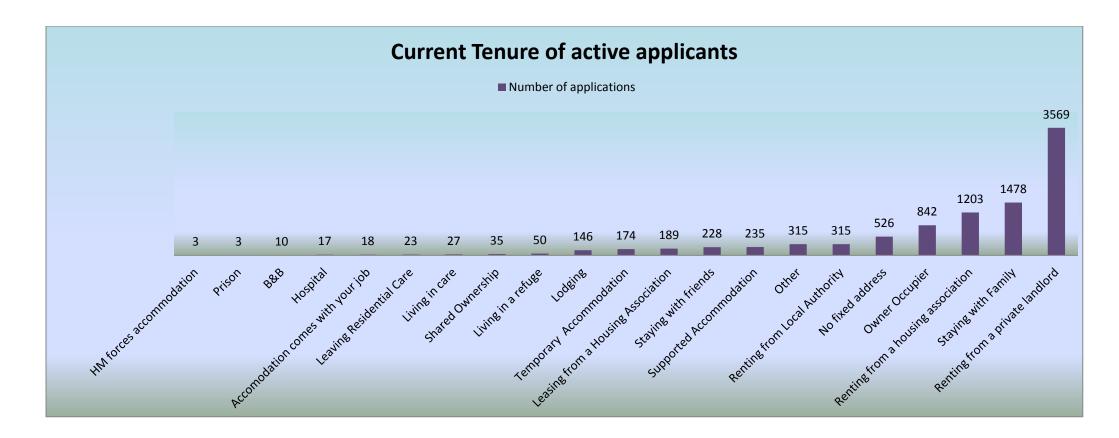
Hyndburn is the only Local Authority where over half (56.53%) of the applicants have not placed a bid, though in all areas there is not a large difference between the amount bidding and the amount that are not.



The graph above shows the reasons that applications were suspended during the year.

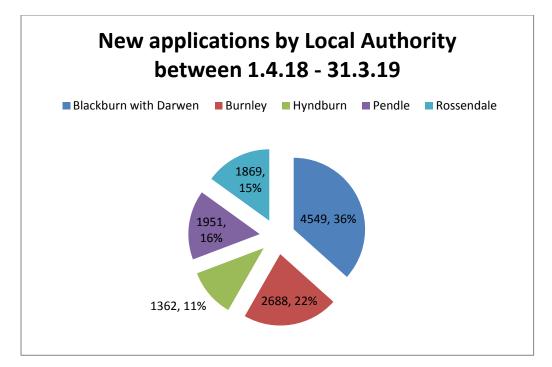
78 applicants have been suspended due to unreasonable refusals, which is 36 more than the 2016-2017 period as shown in the last monitoring report.

Former Tenant Arrears is now the most common suspension reason, with 519 applications being suspended for FTA's between 01.04.2018 – 31.03.2019. In the last monitoring report, Missing Information was the most used suspension reason, and is now the third most common with 256 applications suspended for missing information, compared to 289 in the last monitoring report.

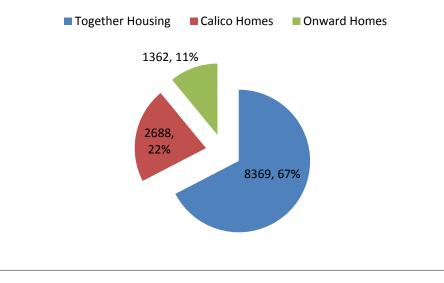


The graph above shows the current living situation of all active applicants. Most applicants are renting from private landlords which is the same as in the last monitoring report. There has been a significant rise in the number of applicants applying who are owner occupiers, with 612 owner occupiers applying between 2016-2017 and 842 applying between 2018-2019.

There are also a high number of applicants applying who are already renting from a housing association, though a large proportion of these will be partner organisation transfers.



New applications by Processing Partner between 1.4.18 - 31.3.19



This graph shows the amount of new applications received in the period, split by local authority.

The total amount of new applications received in 2016-2017 was 11,407 and there were 12,419 applications received in 2018-2019.

There are very minor changes in the amount of new applications received by each local authority this year compared with the previous monitoring report. The greatest change is Hyndburn which had 14% of the new applications in 2016-2017 but only 11% in 2018-2019.

This graph shows the amount of new applications received in the period split by processing partner.

Together Housing continues to receive the highest proportion of new applications with 67%, which is an increase of 1.5% from 2016-2017.

Calico has also increased by nearly 2% from 2016-2017.

Onward has decreased from 14.22% in 2016-2017 to 11% in 2018-2019.

Active housing register by diversity strands

The below tables show diversity information for active applicants, including age, ethnicity, disability, employment circumstances, gender, sexual orientation and religion.

<u>Age</u>

Age of household member group	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	Total
0-17	0	1	1	2	1	5
18-24	469	261	253	223	232	1438
25-44	1643	691	662	738	611	4345
45-59	695	304	331	309	288	1927
60-74	441	178	255	213	200	1287
75+	163	108	129	82	104	586
Total	3411	1543	1631	1567	1436	9588

<u>Ethnicity</u>

Ethnicity	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	Grand Total
Asian Any Other	41	12	5	6	4	68
Asian Bangladeshi	28	31	7	2	19	87
Asian Indian	170	1	1	0	1	173
Asian Pakistani	464	92	80	171	21	828
Black African	44	8	4	8	4	68
Black Any Other	2	0	2	0	0	4
Black Carribean	9	4	0	1	4	18
Chinese	1	1	0	2	0	4

Gypsy/Romany/Traveller	2	1	2	0	4	9
Mixed Other	22	6	3	4	5	40
Mixed W & B African	7	2	2	4	1	16
Mixed W & B Asian	16	5	6	8	3	38
Mixed W & B Carribean	11	4	2	3	12	32
Other Ethnic	51	11	5	17	2	86
Unavailable	12	7	6	3	5	33
White Any Other	199	73	66	154	16	508
White British	2308	1274	1420	1177	1323	7502
White Irish	24	9	20	7	12	72
Grand Total	3411	1541	1631	1567	1436	9586

<u>Disability</u>

Disability	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	Grand Total
No	2548	1078	1184	1168	1015	6993
Yes	863	463	443	398	419	2586
Not						
indicated	0	0	4	1	2	7
Grand Total	3411	1541	1631	1567	1436	9586

<u>Gender</u>

Gender	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	Grand Total
Female	2037	949	1019	1006	919	5930
Male	1374	592	612	561	517	3656
Grand Total	3411	1541	1631	1567	1436	9586

Religion

Religion	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	Grand Total
Buddhist	7	3	3	2	3	18
Christian	1398	672	805	654	596	4125
Do not wish to answer	327	158	171	140	147	943
Hindu	4	0	0	0	4	8
Jewish	1	1	0	1	0	3
Muslim	771	139	93	189	45	1237
No religious affiliation	772	498	491	509	555	2825
Other	125	70	68	72	86	421
Rastafarian	2	0	0	0	0	2
Sikh	4	0	0	0	0	4
Grand Total	3411	1541	1631	1567	1436	9586

Employment Circumstances

Employment circumstances	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	Grand Total
At college/in training	80	24	38	19	21	182
Claiming a disability benefit	391	172	169	164	162	1058
Claiming Income Support / JSA or ESA	553	231	263	279	263	1589
Claiming Job Seekers Allowance	99	33	62	56	48	298
Claiming Maternity Benefit	23	13	8	29	17	90
In full time employment	781	322	341	397	327	2168
In part time employment	409	197	174	187	155	1122
Not in work or claiming any benefit	175	41	92	73	55	436

On an apprenticeship	7	8	2	3	11	31
Retired	366	209	267	197	207	1246
Self Employed	116	47	37	46	52	298
Universal Credit	410	244	178	117	117	1066
Not indicated	1	0	0	0	1	2
Grand Total	3411	1541	1631	1567	1436	9586

Sexual Orientation

Sexual Orientation	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	Grand Total
Bisexual	51	27	22	22	18	140
Do not wish to answer	651	233	218	239	197	1538
Gay man	28	11	11	13	10	73
Gay woman	18	11	17	11	17	74
Heterosexual	2521	1198	1322	1223	1160	7424
Other	142	61	41	59	34	337
Grand Total	3411	1541	1631	1567	1436	9586

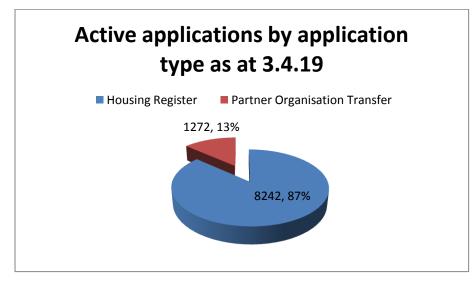
Other information about the Housing Register

Household Type

Household Type	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	Grand Total
1 adult with children	866	400	398	434	406	2504
2 adults with children	718	277	197	320	194	1706
Couple	382	173	204	166	170	1095
Families with no children	70	20	33	31	29	183
Friends	30	21	11	10	9	81
Single	1293	614	749	568	598	3822
Not indicated	52	36	39	38	30	195
Grand Total	3411	1541	1631	1567	1436	9586

The table to the left shows the Housing Type of applications added during the period. Single applicants appear to be the largest group, but when the two categories of families with children are combined, this totals 4,210 which is a slightly larger group than single applicants.

Housing Register / Partner Organisation Transfer



Adverts

Advertised properties by landlord

		Local Authority								
Landlord	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	Grand Total				
Accent		243	102	50		395				
Calico Homes	6	1089	7	39	13	1154				
Great Places Housing Group	61	10	3	22	2	98				
Irwell Valley		4		3	2	9				
Muir Group		11		7		18				
Onward	33		457			490				
Other	9			4		13				
Places for People	129	9			3	141				
Progress Housing Group			7			7				
The Guinness Partnership	68				14	82				
The Regenda Group	3				16	19				
Together Housing	862	1		400	361	1624				
Your Housing		8	50	12	28	98				
Grand Total	1171	1375	626	537	439	4148				

A total of 4,148 adverts have been added in 2018-2019, which is a reduction of 1,362 from the amount advertised in 2016-2017.

Together Housing and Calico Homes continue to be the landlords advertising the most properties, with Together adding 1,624 adverts this year and Calico adding 1,154.

13 adverts were places for landlords outside the B-with-us partnership, including four for Yorkshire Housing and nine for Salvation Army Housing Association.

Onward Homes added 490 adverts this year, which is a decrease of 132 from the amount added in the period covered by the last monitoring report as the legacy organisations Contour Homes and Hyndburn Homes. Contour Homes added 32 adverts in 2016-2017 and Hyndburn Homes added 590.

Housing & Care 21 are the only partner landlord who have not added any adverts this year.

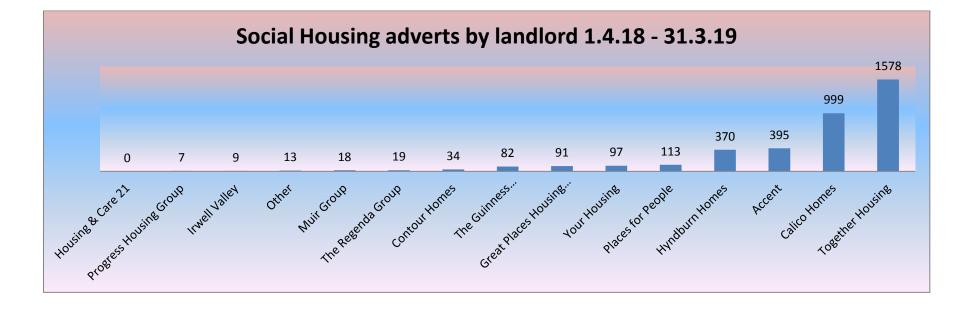
	Advert	Туре	Orend
Property Team	First Come First Served	Social Housing	Grand Total
Accent	0	395	395
Calico Homes	155	999	1154
Great Places Housing Group	7	91	98
Irwell Valley	0	9	9
Muir Group	0	18	18
Onward	86	404	490
Other	0	13	13
Places for People	28	113	141
Progress Housing Group	0	7	7
The Guinness Partnership	0	82	82
The Regenda Group	0	19	19
Together Housing	46	1578	1624
Your Housing	1	97	98
Grand Total	323	3825	4148

Calico have added the largest amount of First Come, First Served adverts in the period, with 13% of their adverts being put to FCFS. Overall, only 7.8% of all adverts were advertised as FCFS.

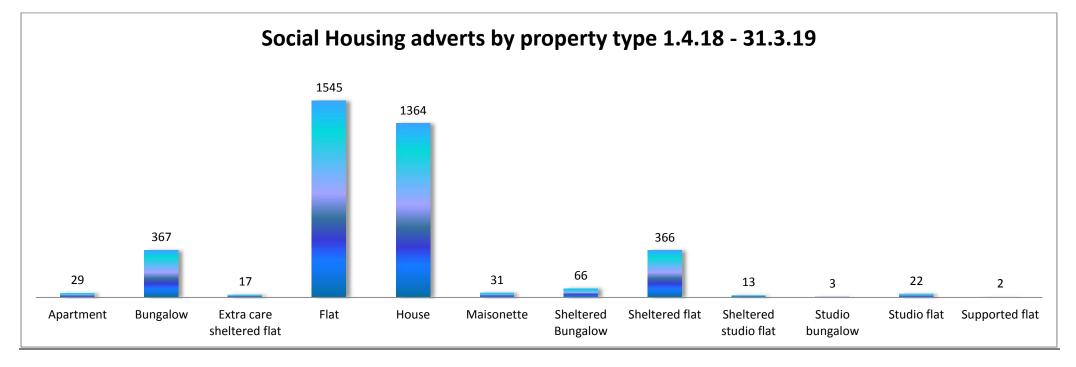
In 2016-2017, 7.64% of adverts were advertised through FCFS, with Together Housing advertising the largest amount as FCFS.

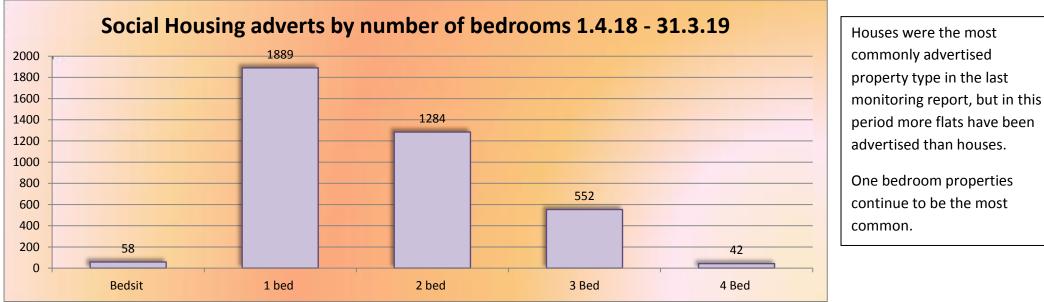
In 2017-2018, 11.4% of adverts were advertised as FCFS, again with Together Housing advertising the largest amount as FCFS.

Together Housing have advertised considerably less properties through First Come, First Served this period, which is likely because they instead advertise properties on their own website if the property has not been successfully let through one CBL advertising cycle.



Advertised properties by type and number of bedrooms





Advertised homes by status

Property Team	Advertising completed	Deleted	Match approved	Match suggested	Not let	Offer accepted	Ready to advertise	Tenancy commenced	Tenancy withdrawn	Grand Total
Accent	13	85		5	202	69		21		395
Calico Homes	41	150	6	57	345	11	1	388		999
Great Places Housing Group	4	22	2	10	3	48		2		91
Irwell Valley		4	1	2				2		9
Muir Group	4	3	6		1	4				18
Onward	27	79	2	37	35	126		98		404
Other		1			2	10				13
Places for People	3	18	7		29			56		113
Progress Housing Group		1	1			5				7
The Guinness Partnership	14	8	12	21	13			14		82
The Regenda Group	3	4			4			8		19
Together Housing	54	222	56	77	116	748		304	1	1578
Your Housing	19	18	2	11	5	24		18		97
Grand Total	182	615	95	220	755	1045	1	911	1	3825

Direct matches

Landlord	Social Housing adverts	Direct Match adverts	Grand Total	Percentage of adverts direct matched
Calico Homes	883	116	999	11.61
Together Housing	1500	78	1578	4.94
Accent	362	33	395	8.35
Hyndburn Homes	356	14	370	3.78
Places for People	100	13	113	11.50
Great Places Housing Group	87	4	91	4.40
The Regenda Group	17	2	19	10.53
Your Housing	96	1	97	1.03
Contour Homes	34	0	34	0.00
Irwell Valley	9	0	9	0.00
Muir Group	18	0	18	0.00
Other	13	0	13	0.00
Progress Housing Group	7	0	7	0.00
The Guinness Partnership	82	0	82	0.00
Grand Total	3564	261	3825	6.82

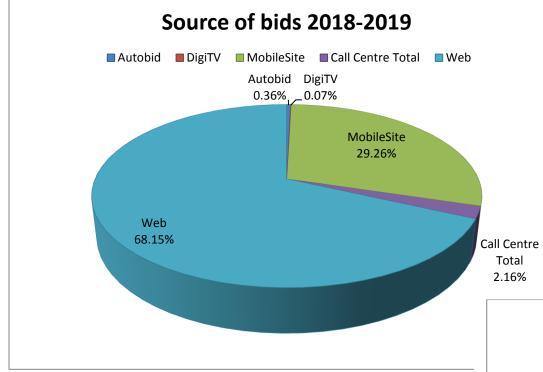
261 of the 3,825 adverts created this year were direct match adverts. This is 6.82% of all adverts, which is a significant decrease from the amount of direct match adverts in 2016-2017 of 748 or 13.58% of all adverts.

Calico Homes, Places for People and The Regenda Group have the highest amounts of direct match adverts, with all using direct matches for at least 10% of their adverts.

First come, first served adverts by status

Property Team	Advertising completed	Being advertised	Deleted	Match approved	Match suggested	Not let	Offer accepted	Ready to advertise	Tenancy commenced	Withdrawn during advertising	Grand Total
Calico Homes	6	12	12	1	10	64	1	1	47	1	155
Great Places Housing Group			4		1	1	1				7
Onward	2	3	16		1	17	34	1	8	4	86
Places for People			12			12			4		28
Together Housing		3	13		1	8	12		9		46
Your Housing			1								1
Grand Total	8	18	58	1	13	102	48	2	68	5	323

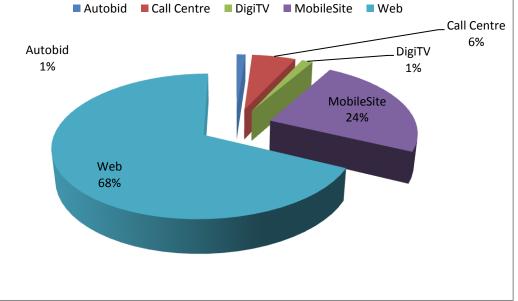
<u>Bids</u>



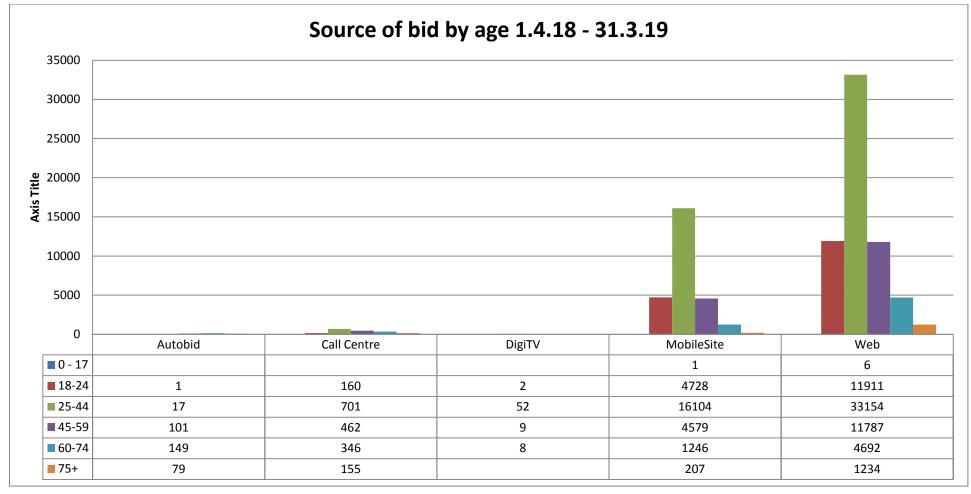
The percentage of bids made via the website has remained the same as in the last monitoring report. The number of bids made by Autobid has reduced slightly and Digi TV has reduced significantly from 1% to 0.07%.

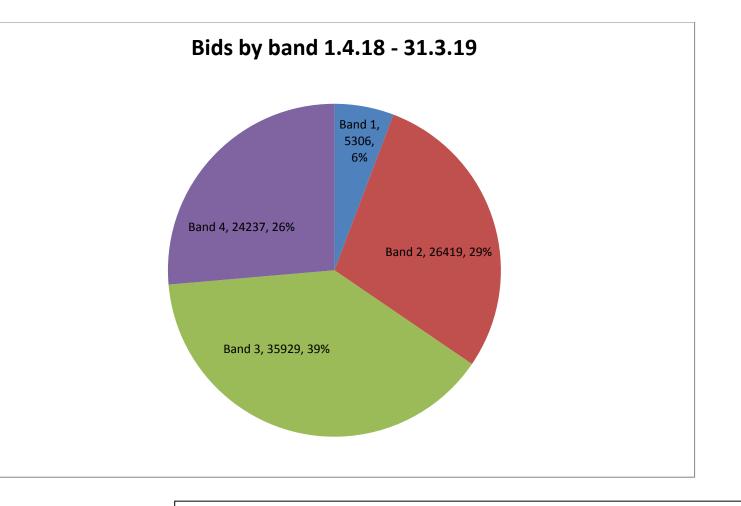
Bids made via the call centre have decreased by nearly 4%.





Local		C	all Centre b	reakdown			Call
Authority	(Not set)	Administrative	Council	Phone	Postal	Visit	Centre Total
Blackburn with Darwen	1	52	429	385	1	141	1009
Burnley	1	8	91	99	3	54	256
Hyndburn	1	2	32	92		21	148
Pendle		2	138	135	2	49	326
Rossendale	1	7	256	85		1	350
Grand total	4	71	946	796	6	266	2089

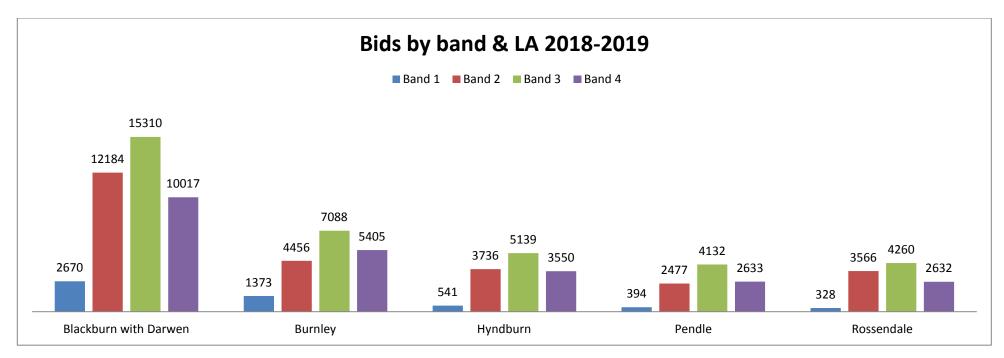


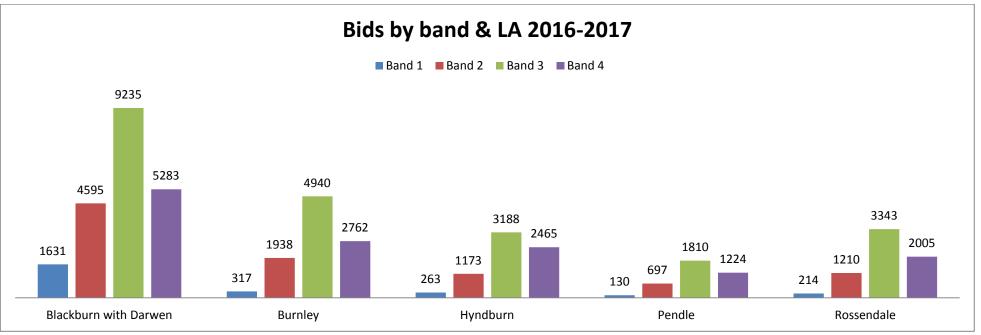


Bids from applicants in Band Three remains the highest total, though it has decreased from 47% in 2016-2017 to 39% for 2018-2019.

Bids from Band Two applicants has continued to increase and now represents 29% of bids placed in the period.

Bids from applicants in Band One has increased across all areas, as shown in the charts on the next page.





Number of bids by bedrooms and property type

Droporty Type		Nun	ber of bedr	ooms		Grand
Property Type	0	1	2	3	4	Total
Apartment		83	57	58		198
Bungalow	108	6211	2972	114		9405
Extra care sheltered flat		8				8
Flat	117	24417	7277	221		32032
House		649	25560	20236	1559	48004
Maisonette			533	15		548
Sheltered Bungalow		694	14			708
Sheltered flat		521	18			539
Sheltered studio flat	77					77
Studio bungalow	22					22
Studio flat	276	69				345
Supported flat		5				5
Grand Total	600	32657	36431	20644	1559	91891

This chart shows the amount of bids placed by number of bedrooms and property type.

1,559 bids were placed on four bedroom properties, but this is split across just 42 adverts, demonstrating the high demand for larger properties.

Two bedroom properties also have high demand, with 36,431 bids placed on 1,284 adverts.

Average bids by number of bedrooms and property type

			Bedrooms	5		Grand
Property Type	0	1	2	3	4	Total
Apartment		6.11	5.67	58.00		10.00
Bungalow	21.67	22.56	64.74	38.00		28.79
Extra care sheltered flat		0.44				0.44
Flat	6.67	25.05	19.77	32.00		23.43
House		31.25	40.87	42.29	42.21	41.35
Maisonette			21.32	7.50		20.30
Sheltered Bungalow		13.02	14.00			13.04
Sheltered flat		1.44	3.00			1.47
Sheltered studio flat	6.55					6.55

This table shows the average bids by number of bedrooms and property type. The data shows that bedsits have the lowest average bids and that four bedroom homes have the highest average bids.

Two bedroom houses received the highest number of bids, but when compared with average bids by bedrooms and property type, two bedroom bungalows have the highest average bids, followed by four bedroom houses.

Studio bungalow	7.33					7.33
Studio flat	19.21	17.25				18.78
Supported flat		3.00				3.00
Grand Total	11.48	19.05	34.11	42.02	42.21	27.48

Average bids by landlord and number of bedrooms

Landlord		Nu	mber of bedro	oms		
Landord	0	1	2	3	4	Grand Total
Accent	7.20	5.66	22.89	29.22	55.00	9.32
Calico Homes	14.50	11.62	26.65	32.21	28.25	19.20
Great Places Housing						
Group	0.00	28.57	44.53	67.64	44.25	46.03
Irwell Valley	0.00	23.00	0.00	59.50	0.00	37.60
Muir Group	0.00	0.00	41.00	25.00	0.00	31.40
Onward	8.14	23.32	37.35	48.75	54.00	31.34
Other	0.00	3.00	0.00	74.00	0.00	56.00
Places for People	18.33	19.50	35.16	46.75	48.00	26.79
Progress Housing Group	0.00	40.50	20.50	36.50	0.00	32.50
The Guinness Partnership	0.00	24.07	26.49	33.43	47.00	26.08
The Regenda Group	0.00	3.63	50.33	26.00	40.00	18.92
Together Housing	14.30	27.84	39.08	44.60	52.30	34.63
Your Housing	0.00	15.32	21.45	25.00	0.00	20.56
Grand Total	11.48	19.05	34.11	42.02	42.21	27.48

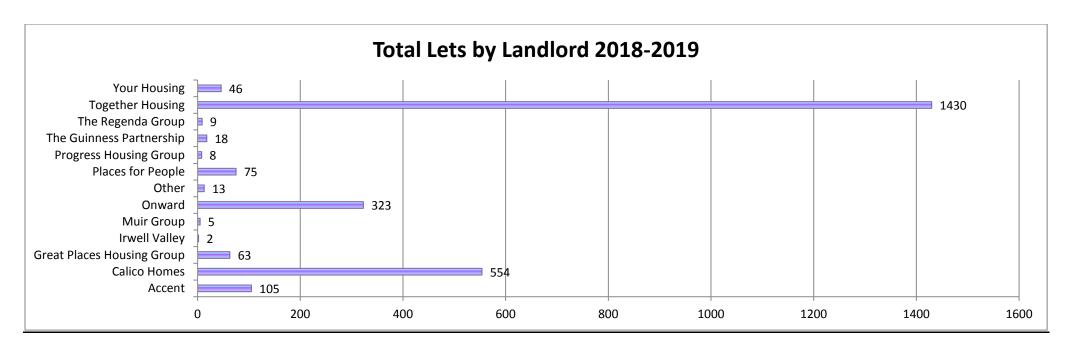
Average bids by property type and landlord

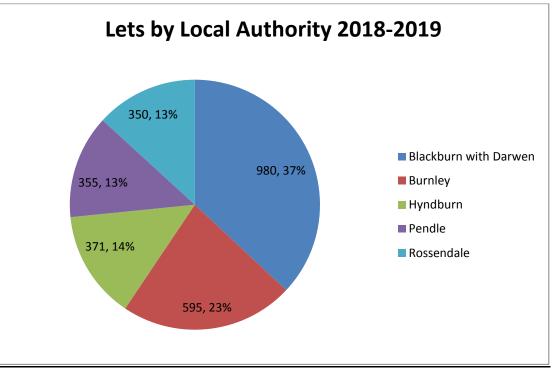
Property Team	Apartment	Bungalow	Extra care sheltered flat	Flat	House	Maisonette	Sheltered Bungalow	Sheltered flat	Sheltered studio flat	Studio bungalow	Studio flat	Supported flat	Grand Total
Accent		36.00	0.27	12.34	27.44			0.34					9.32
Calico Homes	5.80	17.88		18.83	30.43		12.63	1.77	2.00		14.40		19.20
Great Places Housing Group		33.25		25.00	55.80								46.03
Irwell Valley		20.00		27.00	47.00								37.60
Muir Group					31.40								31.40
Onward		23.25	3.00	29.38	48.41	5.00	27.50	5.71	9.33		3.00	3.00	31.34
Other				3.00	74.00						0.00		56.00
Places for People		33.00		19.53	50.70			0.67			18.33		26.79
Progress Housing Group				30.50	36.50								32.50
The Guinness Partnersh ip	18.00	50.00		22.85	30.92	21.00		2.00			0.00		26.08
The Regenda Group	4.25	90.00		3.00	31.75			3.00					18.92
Together Housing	22.00	31.75		26.16	48.88	20.88	8.50	6.75	3.50	7.33	34.17		34.63
Your Housing		38.00		11.33	26.76			2.00					20.56
Grand Total	10.00	28.79	0.44	23.43	41.35	20.30	13.04	1.47	6.55	7.33	18.78	3.00	27.48

<u>Lets</u>

Total Lets by Landlord & Local Authority

Property Team	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	Grand Total
Accent		42	31	32		105
Calico Homes	2	530	2	12	8	554
Great Places Housing Group	49	5	1	8		63
Irwell Valley		2				2
Muir Group		4		1		5
Onward	16		307			323
Other	11			2		13
Places for People	68	3			4	75
Progress Housing Group			8			8
The Guinness Partnership	14				4	18
The Regenda Group					9	9
Together Housing	820		1	297	312	1430
Your Housing		9	21	3	13	46
Grand Total	980	595	371	355	350	2651





Total Lets shows the amount of applicants that have been housed in the year. The total lets in the year are 2,651, however this may not be an entirely accurate figure, as this relies on offers in the system being progressed from Match Suggested and Match Approved to Offer Accepted and Housed. Any offers where this hasn't been done are not reflected in this figure.

Blackburn with Darwen has had the highest number of lets in the year, which is the same as in the last monitoring report. 37% of lets this year were in Blackburn with Darwen, compared to 32% in the last monitoring report.

Lets by band and Local Authority

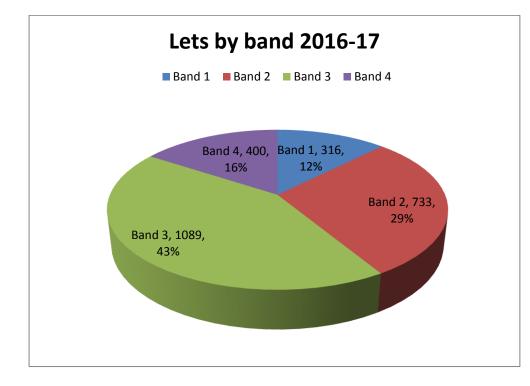
Local Authority	Band 1	Band 2	Band 3	Band 4	Grand Total
Blackburn with Darwen	270	430	235	45	980
Burnley	102	186	205	102	595
Hyndburn	29	175	123	44	371
Pendle	39	161	123	32	355
Rossendale	39	218	73	20	350
Grand Total	479	1170	759	243	2651

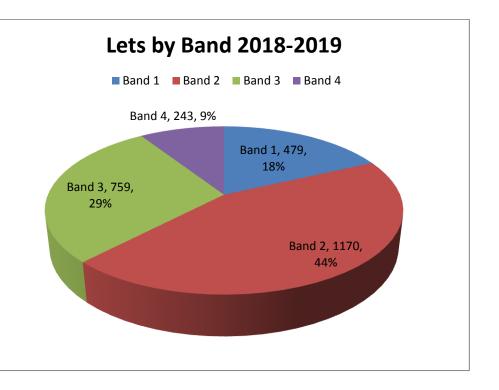
Most lets in the year went to applicants in Band 2, at 44%.

This is different to the last monitoring report where most lets went to applicants in Band 3, at 43%, and only 29% of lets went to Band 2.

16% of lets went to applicants in Band 4 in the last monitoring report period, but only 9% this year which is a significant reduction.

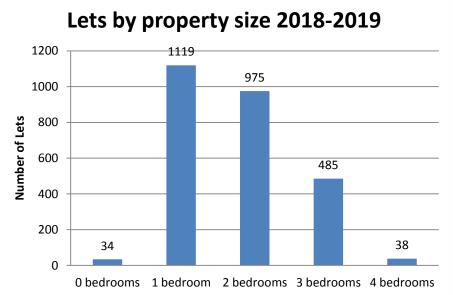
Lets to Band 1 applicants has fallen slightly this year, with only 12% of lets going to applicants in Band 1, compared to 16% in the last report period.

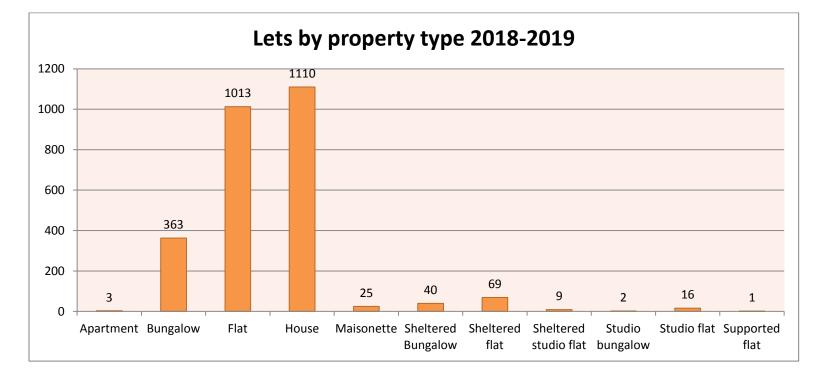




Total Lets by Property Type & Size

Property Type	0	1	2	3	4	Grand Total		ļ	Lets by pro	•
Apartment	1	1		1		3	1	L200 -		
Bungalow	4	248	105	6		363				
Flat	3	754	253	3		1013		L000 -		
House		14	584	474	38	1110	ts	800 -		
Maisonette			24	1		25	f			
Sheltered Bungalow		37	3			40	ero	600 -		
Sheltered flat	1	62	6			69	Number of Lets			
Sheltered studio flat	9					9	ž	400 -		
Studio bungalow	2					2		200 -		
Studio flat	14	2				16		200	34	
Supported flat		1				1		0 -		
Grand Total	34	1119	975	485	38	2651			0 bedrooms 1 b	





Lets to Partner Organisation Transfer applicants

Property Team	Band 1	Band 2	Band 3	Band 4	Grand Total
Accent	1	1	1		3
Calico Homes	10	33	25	12	80
Irwell Valley			1		1
Onward	4	16	3	2	25
Places for People	2	5	3		10
The Guinness Partnership	1	3	2	1	7
The Regenda Group		1			1
Together Housing	16	47	17	3	83
Your Housing		2			2
Grand Total	34	108	52	18	212

This table shows lets to Partner Organisations Transfer applicants by band and landlord. Transfer applicants must have a housing need (amongst other criteria) in order to have an active application, which means there should be no transfer applicants who are active and in Band 4, yet this table shows that 18 transfer applicants have been housed when they were in Band 4.

The B-with-us Facilitator will be investigating this separately by generating a report to show all active transfer applicants and checking the band they have been awarded. Any that are active in Band 4 are incorrect, and this will be picked up with whoever processed these applicants.

It is the responsibility of all B-with-us partner organisations to check that an applicant's band is correct and that they are still eligible before offering them a property – this is not the sole responsibility of the three processing partner organisations (Together, Calico & Onward).

Property Team	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	Grand Total
Accent		9	5	1		15
Calico Homes	1	72	1	4	1	79
Great Places Housing Group	2					2
Onward			14			14
Places for People	12					12
The Regenda Group					1	1
Together Housing	88			12	9	109
Grand Total	103	81	20	17	11	232

Lets to Direct Match adverts

Lets to First Come, First Served adverts

Local Authority of Property	Calico Homes	Onward	Places for People	Together Housing	Grand Total
Blackburn with Darwen		1	4	3	8
Burnley	49				49
Hyndburn		7			7
Pendle				12	12
Rossendale				3	3
Grand Total	49	8	4	18	79

This table shows lets on First Come, First Served adverts by Local Authority and Landlord. Calico Homes have let the largest amount of properties through First Come, First Served.

Property Type	1 Bed	2 Bed	3 Bed	4 Bed	Bedsit	Grand Total
Bungalow	7					7
Flat	29	12				41
House		14	9	1		24
Sheltered Bungalow	4					4
Sheltered flat	2					2
Studio flat					1	1
Grand Total	42	26	9	1	1	79

This table shows lets on First Come, First Served adverts by property type and size. One bedroom flats have the highest amount of lets through First Come, First Served.

Lets to Supported Move On applicants

Property Team	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	Grand Total
Accent		1	2	2		5
Calico Homes		17		1		18
Great Places Housing Group	4					4
Onward	3		19			22
Places for People	7	1			1	9
The Guinness Partnership	1					1
Together Housing	54			14	15	83
Your Housing			1			1
Grand Total	69	19	22	17	16	143

Property Team	Bungalow	Flat	House	Maisonette	Studio flat	Grand Total
Accent		5				5
Calico Homes		11	7			18
Great Places Housing Group		3	1			4
Onward		22				22
Places for People		5	1		3	9
The Guinness Partnership				1		1
Together Housing	7	51	18	2	5	83
Your Housing		1				1
Grand Total	7	98	27	3	8	143

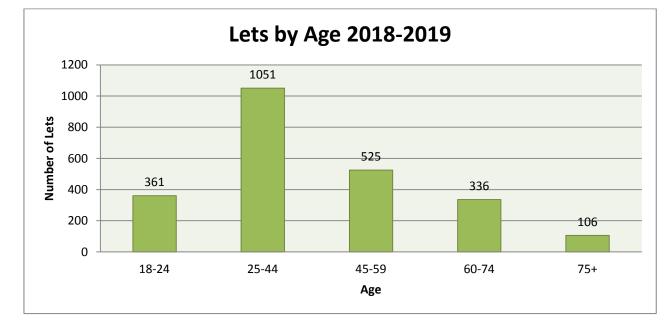
These tables show Lets to applicants with Band 2 – Supported Move On.

143 lets have been made to applicants with this band in the year. The table above shows that the Blackburn with Darwen area has housed the most applicants with this band, and that Together Housing is the landlord who has housed the most applicants in this band with 83 lets, though this only equates to 5% of Together Housing's total lets in the year.

Diversity Strands on all Lets

Lets by Age & Landlord

Property Team	18-24	25-44	45-59	60-74	75+	Grand Total
Accent	17	38	30	7	3	95
Calico Homes	81	241	101	68	20	511
Great Places Housing Group	5	36	8	9		58
Irwell Valley			1	1		2
Muir Group	1	2	1			4
Onward	38	100	69	55	24	286
Other		8	1	1		10
Places for People	15	28	8	12	2	65
Progress Housing Group	2	3				5
The Guinness Partnership	3	6	5	3		17
The Regenda Group	1	2	1	3	2	9
Together Housing	192	557	292	175	55	1271
Your Housing	6	30	8	2		46
Grand Total	361	1051	525	336	106	2379

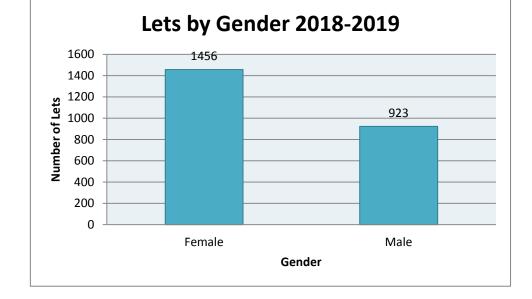


Lets by Sexual Orientation & Landlord

Property Team	Bisexual	Do not wish to answer	Gay man	Gay woman	Heterosexual	Other	Grand Total
Accent		12	1	2	77	3	95
Calico Homes	7	65	4	4	422	9	511
Great Places Housing Group	1	9			46	2	58
Irwell Valley					2		2
Muir Group		1			3		4
Onward	4	26	2		247	7	286
Other		2			5	3	10
Places for People	2	9			50	4	65
Progress Housing Group		2			3		5
The Guinness Partnership		2			14	1	17
The Regenda Group		1			8		9
Together Housing	16	208	8	14	997	28	1271
Your Housing		4	2	1	37	2	46
Grand Total	30	341	17	21	1911	58	2379

Lets by Disability & Landlord

Property Team	No	Yes	Grand Total
Accent	66	29	95
Calico Homes	365	146	511
Great Places Housing Group	44	14	58
Irwell Valley	0	2	2
Muir Group	3	1	4
Onward	185	101	286
Other	9	1	10
Places for People	48	17	65
Progress Housing Group	5	0	5
The Guinness Partnership	13	4	17
The Regenda Group	6	3	9
Together Housing	867	404	1271
Your Housing	35	11	46
Grand Total	1645	733	2379



Lets by Gender & Landlord

Property Team	Female	Male	Grand Total
Accent	52	43	95
Calico Homes	320	191	511
Great Places Housing Group	40	18	58
Irwell Valley	2	0	2
Muir Group	4	0	4
Onward	167	119	286
Other	6	4	10
Places for People	37	28	65
Progress Housing Group	3	2	5
The Guinness Partnership	12	5	17
The Regenda Group	7	2	9
Together Housing	776	495	1271
Your Housing	30	16	46
Grand Total	1456	923	2379